

Facility tour checklist

22 questions • ElderCareCosts Research • informational only

Twenty-two questions worth asking on a senior living tour. Print this page or download the PDF. Free • no email required.

Licensing and paperwork

1. What state license type is this community, and can I see the license number?

2. Where do I look up recent inspection or survey results for this license?

3. Who owns and who manages the community day to day?

Care and staffing

4. What help with bathing, dressing, and transfers is included in the base rate?

5. How are medications managed, and who can administer them?

6. What is typical staffing overnight versus daytime on this floor?

7. If memory care is offered, what training do staff complete for dementia care?

8. What happens if my parent needs hospital care • do they hold the apartment?

Daily life

9. Can I see a sample menu and visit during a meal?

Note: Notice the dining room: noise, help offered, and whether food looks finished.

10. What does a typical weekday look like for someone at my parent's ability level?

11. What are visiting hours and overnight guest rules for family?

12. Is outdoor space secure for someone who wanders?

Money and contracts

13. What is included in the quoted monthly rate • and what is always extra?

14. How do fees change if care needs rise in six months?

15. What deposits or community fees are refundable, and on what timeline?

16. Do you accept Medicaid, long-term care insurance, or VA Aid & Attendance?

17. Under what conditions would you ask a resident to leave?

Safety and fit

18. How do you prevent and respond to falls?

19. What is the emergency call system in apartments and common areas?

20. Do you offer a short respite or trial stay before a permanent move-in?

21. Does the building smell clean, and do residents look engaged â not parked in hallways?

Note: Trust what you notice with your eyes and nose, not only the sales script.

22. Who is my written follow-up contact, and can I get the fee sheet today?

Draft / prelaunch download â not medical or legal advice.